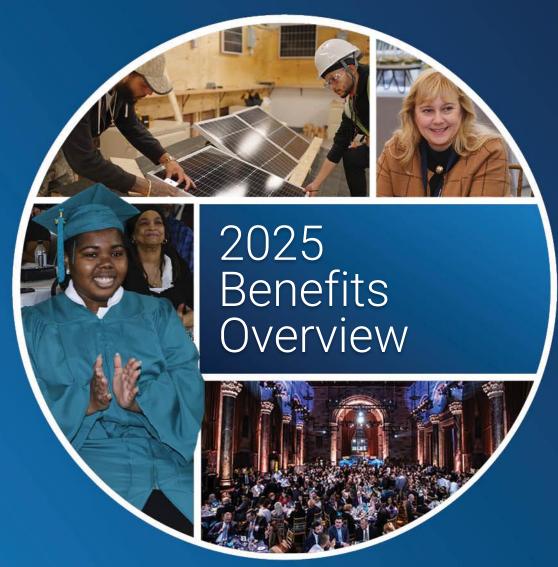
## PATHWAY TO HEALTH



ESNY Rochester Updated 11/4/2024 FEDCAP G R O U P

The Power of Possible

## Agenda

#### **Open Enrollment**

- Eligibility
- Oracle HCM
- Benefit Service Center

#### **Benefits Overview**

- Medical
- Fedcap Advantage
- Dental
- Vision
- FSA
- Disability and Paid Family Leave
- Basic Life and AD&D
- Voluntary Benefits
- Other Benefits
- Employee Assistance Program
- 403(b) Retirement Plan

#### Reminders, Recap and Q&A



OPEN ENROLLMENT



## Eligibility

**You:** Regular full- or eligible to part-time employees scheduled to work **30** hours per week or more are elect benefits

Your Dependents: Eligible dependents are your:

- Legal spouse (including common law spouse)
- ☐ Child(ren) up to age 26, including stepchildren, foster children and adopted children (for medical, dental and vision)
- Disabled child(ren) of any age (with documentation of disability) dependent on you for support due to physical or cognitive disability that occurred before reaching age 26

Dependents become eligible for coverage on the same date you do or on the date of a Qualified Life Event

**Dependent Documentation** required include marriage certificate, birth certificate, adoption papers, etc.



## Open Enrollment

Open Enrollment for 2025 plan elections and changes will be held November 13 – November 22, 2024 All plan elections made during Open Enrollment will be effective January 1 - December 31, 2025

#### **Open Enrollment is your annual opportunity to:**

- Add or drop coverage
- Add or drop dependents
- Change benefit plans

Changes to your benefit elections outside of the Open Enrollment period are only permitted if you experience a Qualified Life Event such as:

- Marriage or Divorce
- Birth or Adoption
- Loss of Eligibility for Other Coverage

If you enroll your dependent(s) please make sure you have their SSN as well as their Date of Birth

In order to enroll dependents the required documents for verification are:

#### Spouse:

- ✓ Marriage Certificate/Affidavit
- ✓ Prior year tax return (first page)

#### Children:

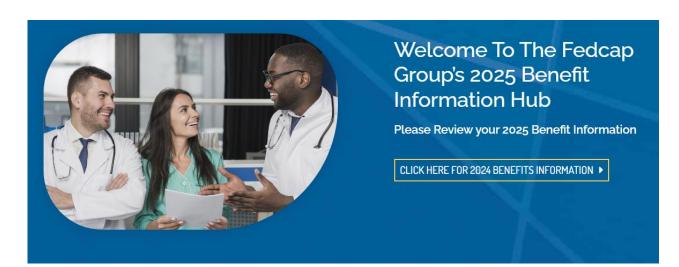
- ✓ Birth Certificate
- ✓ Proof of Legal Guardianship
- ✓ Qualified medical court support order (QMCSO)
- ✓ Prior year tax return (first page)



## Open Enrollment Hub – Internet

Open Enrollment documents will be available on the Open Enrollment Hub on the Fedcap Group page:

https://fedcapgroup.org/fedcap-employee-benefits-portal/ or scan QR code below There is no need to login or remember passwords.





Please Review your 2025 Benefit Information:

**Benefit Guides and Webinar Information:** 



Client Workers 🕶

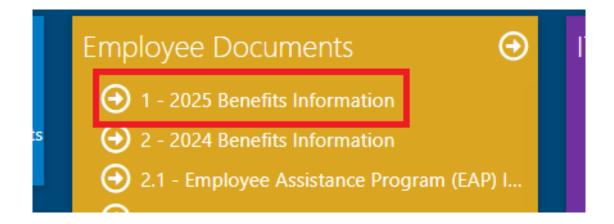
Easterseals - Upstate New York 💌



## Employee Resources Portal – Intranet

Open Enrollment documents will also be available on the Employee Resources Portal on the Fedcap Group Intranet site: <a href="https://fedcap.sharepoint.com/hr/SitePages/home.aspx">https://fedcap.sharepoint.com/hr/SitePages/home.aspx</a>

Select "2025 Benefits Information" folder to view these documents.

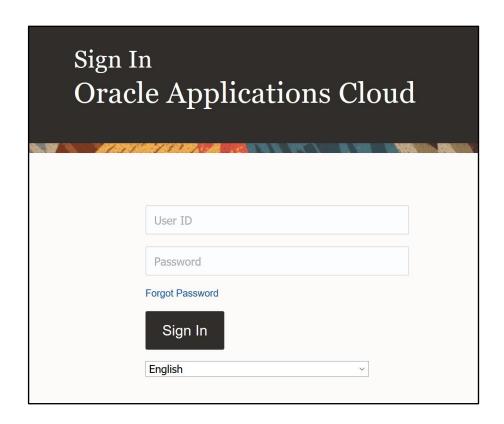


## Open Enrollment – Oracle HCM Login

User ID: work email address Password: user generated

If you need access to your Oracle HCM account or need help to reset your password, please contact the Oracle Help Desk at <a href="mailto:oracle.need">oracle.need</a> help Desk at <a href="m

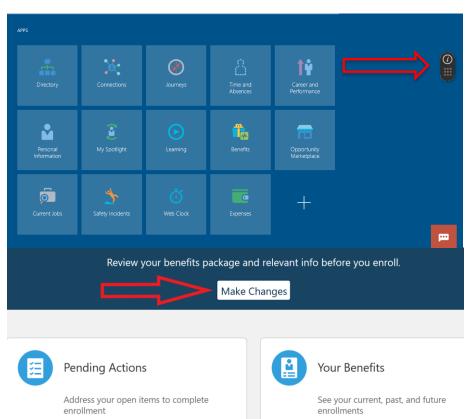
Microsoft Edge and Google Chrome are the recommended browsers.

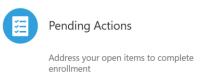


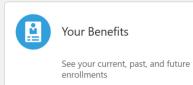
## Open Enrollment – Oracle HCM

Oracle Guided Learning (OGL) has been implemented which provides real time guidance as you navigate through the Oracle system. To activate OGL, click on the black "i" button and select "Benefits"

After logging in, from the "Me" tab, click on the "Benefits" icon, then click "Make Changes" to start the process.







## Benefit Service Center

The Fedcap Group Benefit Service Center offers you a central location for your benefits questions and should always be your first point of contact for a benefits question or claims issue. The Benefit Service Center is staffed with qualified benefit representatives who understand your benefit plans and can answer your questions and assist with claims resolution.

Contact the Fedcap Group Benefit Service Center if you are looking for information about:

- Medical, Dental, Vision, Disability, Life, and Accidental Death & Dismemberment (AD&D) benefits
- Health Care and Dependent Care
- Flexible Spending Accounts
- Commuter Benefits
- Claim Issues
- ID Cards
- Qualified Life Status Changes
- COBRA
- Voluntary Benefits

#### **Fedcap Benefit Service Center**

Agents Available Monday-Friday 9am-5pm ET:



Call Toll-Free: 1.866.533.3227



Live Chat: Go to http://myteambms.com/benefitservicecenter and click "Start Chat"



Email: benefitservicecenter@fedcap.org



Leave a Message: Go to <a href="http://myteambms.com/benefitservicecenter">http://myteambms.com/benefitservicecenter</a> and click "Leave a Message"

\*Inquiries received after 5pm will be answered within one business day.



## MEDICAL BENEFITS OVERVIEW



## Medical

Medical Plan		Blue Choice HMO
		Network: Blue Choice
Dadustible	Employee	\$0
Deductible	Employee + Family	\$0
Coinsurance		There is no coinsurance for the plan overall, but some services may have a coinsurance or additional copayment associated with them
Office visite	Primary Care Physician <sup>(1)</sup>	\$30
Office visits	Specialist <sup>(2)</sup>	\$50
Out-of-Pocket Maximum	Employee	\$6,350
Out-of-Pocket Maximum	Employee + Family	\$12,700
Prescription drugs	Retail	\$7/\$50/\$100
	Home Delivery (90-day supply)	\$14/\$100/\$200

This is only a brief summary of key benefits. Please refer to the Benefits Guide for additional details.



<sup>(1)</sup> Members must designate a Primary Care Physician (PCP)



<sup>(2)</sup> Referrals to specialists are not required

### **MDLive**

MDLive lets you talk face-to-face with a doctor through your mobile device or computer with a webcam. No appointments, no driving, no waiting.

- You have access to experienced, boardcertified primary care physicians specially trained for online visits 24 hours a day, 7 days a week, 365 days a year.
- Use MDLive for colds, the flu, fevers, rashes, infections, allergies, and more. It's less expensive and more convenient than a visit to an urgent care center.
- Enroll today at <u>www.excellusbcbs.com/login</u> or call (866) 692-5045 or text EXCELLUS to 635483 or download the MDLIVE app



## Home Delivery for Prescriptions

## PRESCRIPTION HOME DELIVERY

**SIGNING UP IS AS EASY AS 1, 2, 3** 



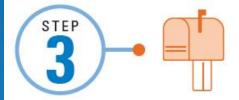


#### Call a pharmacy

Wegmans Home Delivery: (800) 586-6910 or visit Wegmans.com/Pharmacy Express Scripts: (855) 315-5220 or visit Express-Scripts.com



Speak to a representative



Rx delivered right to your mailbox

#### Consider home delivery if you:

- → Would like to receive a 90-day supply all at once.
- Take the same medication(s) every month.
- → Need help managing your family's prescriptions.



The Power of Possible

## You May Have Other Options Available to You:

- If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from Fedcap, there is a premium assistance program that can help pay for coverage, using funds from the Medicaid or CHIP program. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs, but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit <a href="https://www.healthcare.gov">www.healthcare.gov</a>.
- If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or <a href="www.insurekidsnow.gov">www.insurekidsnow.gov</a> to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

## Fedcap Advantage

The Fedcap Group is committed to helping its employees succeed and understand that life's challenges can come at any time. With Fedcap Advantage, you can discover your eligibility for federal, state, and local benefits like **food assistance**, **tax credits**, and **lower internet costs**. Plus, you'll be connected to other free local community resources that are ready to provide additional help.

How Do I Find Out What Free and Confidential Resources I'm Eligible For?

Do It Yourself Screening

Available on any device, 24/7

**Guided Screening** 

Mon-Fri 9AM-5PM

#### Community Resource & Benefits

Healthcare Nutritional Assistance Educational Assistance Energy Assistance Programs
Tax Credits and Preparation
Housing Resources

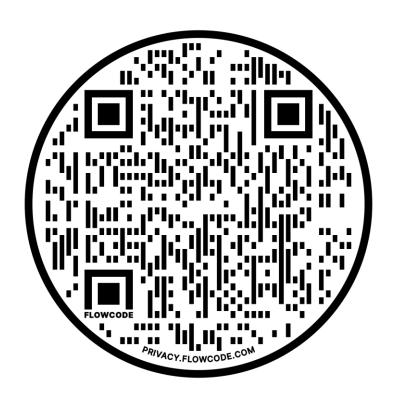
Powered by





## Fedcap Advantage

#### Let's get started

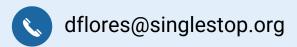


## Scan The QR Or Visit: fedcapgroup.org/advantage

**Dedicated & Confidential Support** 

Reach out to our dedicated consultant if you have any questions or need assistance.





or stop by Civic Hall on the 5<sup>th</sup> Fl. in NYC for assistance

se Habla Español

DENTAL BENEFITS
OVERVIEW



## Dental

Dental Plans	PPO1	PPO2
Carrier	Anthem	Anthem
Plan Type	PPO	PPO
Out-of-Network Reimbursements	80th% UCR <sup>(1)</sup>	In-network MAC <sup>(2)</sup>
Deductible	Individual: \$50 Family: \$150	Individual: \$100 Family: \$300
Deductible Waived for Preventive Care	Yes	Yes
Preventive / Basic / Major	In-Network: 100% / 80% / 50% Out-of-Network: 100% / 80% / 50%	In-Network: 100% / 60% / 50% Out-of-Network: 100% / 50% / 50%
Endodontics / Periodontics / Oral Surgery	Basic	Basic
TMJ Benefits	Covered Under Oral Surgery (Basic)	Covered Under Oral Surgery (Basic)
Crowns / Bridges / Dentures / Implants	Major	Major
Implants	Covered	Covered
Annual Maximum	\$1,500	\$1,000
Orthodontia	50%	50%
* Ortho Eligibility	Dependent Children Only (must be banded before age 19)	Adults and Dependent Children
* Ortho Lifetime Maximum	\$1,500	\$1,000
Dependent Age Limit	26	26

This is only a brief summary of benefits. Please refer to the Benefits Guide for additional details.





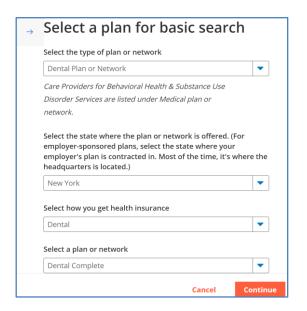
<sup>(1)</sup> UCR = Usual, Customary, Reasonable

<sup>(2)</sup> MAC = Maximum Allowable Charge

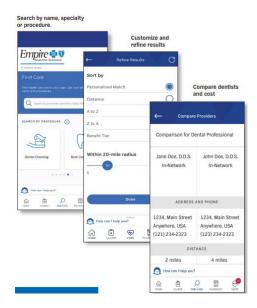
## Finding In-Network Dental Providers

To find an in-network dental provider go to <a href="www.anthem.com/find-care/">www.anthem.com/find-care/</a>, click on "Basic search as a guest". Under "Select the type of plan or network", select "Dental Plan or Network". Under "Select plan or network", select "Dental Complete". Click "Continue" to enter your zip code and select the type of dentist under the "Search by Care Provider" section. A list of in-network dentists will appear. You can also search using the Sydney app by clicking on the "Find Care" icon and selecting "Dental Professionals".

#### Web Search



#### Sydney Health app





VISION BENEFITS
OVERVIEW



## Vision

Anthem BCBS	In-Network	Out-of-Network	Frequency Period (calendar year)
Exam	\$5 Copay	\$30 Reimbursement	12 months
Lenses			
Single Vision	\$10 Copay	\$25 Reimbursement	12 months
Bifocal	\$10 Copay	\$35 Reimbursement	(either pair of eyeglass lenses OR 1 order of
Trifocal	\$10 Copay	\$45 Reimbursement	contact lenses)
Contact Lenses			
Conventional	\$120 Allowance Additional 15% off balance over allowance	\$120 Reimbursement	12 months (either pair of eyeglass
Disposable	\$120 Allowance No additional discount	\$120 Reimbursement	lenses OR 1 order of contact lenses)
Medically Necessary	\$0 Copay	\$200 Reimbursement	
Frames			
Any Frames	\$120 Allowance Additional 20% off balance over allowance	\$120 Reimbursement	24 months

This is only a brief summary of benefits. Please refer to the Benefits Guide for additional details.



FSA BENEFITS OVERVIEW



## Flexible Spending Accounts (FSAs)

FSA programs allow you to pay for unreimbursed health care and/or dependent care expenses on a pre-tax basis.

Account Type	Examples of Eligible Expenses	Contribution Limits	Access to Funds
Health Care FSA For yourself or any dependent claimed on your federal tax return	Medical plan deductibles and coinsurance     Copays     Prescription drugs     Dental Expenses, including orthodontia and implant expenses     Vision exams     Glasses/contact lenses     Laser eye surgery	Up to \$3,300	Immediate access to your entire, annual contribution amount as of January 1
Dependent Care FSA For eligible dependents under age 13, a disabled spouse, a parent or disabled child over age 13	<ul> <li>Dependent/childcare centers</li> <li>Adult day care</li> <li>Nursery school /pre-school</li> <li>After school /summer day camp</li> </ul>	Up to \$5,000 (\$2,500 if married and filing separately)	<ul> <li>Funds are added to your Dependent Care FSA account on every pay date</li> <li>Submit claims up to your year- to-date accumulated amount in your account</li> </ul>

**Budget Appropriately:** FSAs are considered "**use it or lose it**." This means you will forfeit your remaining balance if you do not use all of the funds by March 15 of the following year. You have until March 31 of the following year to submit all claims. It is important you budget appropriately and use all of the funds within the FSA plan year.

An extended list of covered expenses can be found in IRS Publication 502 (https://www.irs.gov/pub/irs-pdf/p502.pdf)

# DISABILITY AND PAID FAMILY LEAVE





## Family and Medical Leave Act (FMLA)

The Federal Family and Medical Leave Act (FMLA) provides eligible employees with up to 12 weeks of unpaid leave, job protection and health benefits continuation in the event of their own serious health condition or the serious health condition of a qualifying family member.

If you are absent for more than three consecutive days, **on the fourth day** you must contact Anthem at 888-868-7046 to file a claim under the Family Medical Leave Act (FMLA) and/or Disability. In addition, you must also contact your Manager/Supervisor and HR.

You are eligible for FMLA at the time of the qualifying event if you have at least 12 months of service and have worked a minimum of 1,250 hours in the previous 12 months with Fedcap.

Eligible leaves under FMLA: Birth or Placement of a Child, Care for an Immediate Family Member, Employee's Own Serious Health Condition, Qualifying Exigency Leave, Care of Spouse or Next of Kin Injured While on Active Duty in the Armed Forces



## Core STD Plan and Buy-Up Plan

Weekly benefit amount	60% of weekly earnings, up to maximum of \$400
Benefit begins for illness & accident	8 <sup>th</sup> day
Maximum benefit period	26 weeks
Buy Up STD	60% of weekly earnings for a total weekly maximum of \$1,500 (inclusive of \$400)

## New York DBL and PFL Benefits

NY DBL benefit amount	50% of weekly earnings, up to maximum of \$170
Benefit begins for illness & accident	8 <sup>th</sup> day
Maximum benefit period	26 weeks (in any consecutive 52-week period)
Company-provided benefit	60% of weekly earnings for a total weekly maximum of \$400 (inclusive of NY DBL)

#### **New York Paid Family Leave (PFL)**

**Benefit Amount:** The benefit amount is 67% of your average weekly wages, up to a maximum weekly benefit of \$1,177.32, with a maximum benefit period for up to 12 weeks in any consecutive 52-week period.

To learn more, visit <a href="https://paidfamilyleave.ny.gov/">https://paidfamilyleave.ny.gov/</a>



## Long-Term Disability (LTD)

LTD Monthly benefit amount	60% of monthly earnings, up to maximum of \$5,000
Benefit begins	90 days
Maximum benefit period	Normal Social Security retirement age
Pre-existing conditions	3 months look-back/within 12 months from the effective date

For an employee who goes on leave over the age of 60, the below schedule would apply:

Your Age When Disability Begins	Maximum Benefit Period
Less than age 60	To Social Security Normal Retirement Age (SSNRA) *
Age 60	60 months or to SSNRA*, whichever is greater
Age 61	48 months or to SSNRA*, whichever is greater
Age 62	42 months or to SSNRA*, whichever is greater
Age 63	36 months or to SSNRA*, whichever is greater
Age 64	30 months or to SSNRA*, whichever is greater
Age 65	24 months
Age 66	21 months
Age 67	18 months
Age 68	15 months
Age 69 and over	12 months

<sup>\* -</sup> For employees born 1965 or later, the SSNRA is age 67.



BASIC LIFE AND AD&D





## Basic Life and AD&D

Employee Life & AD&D Benefit	1 times annual salary to a maximum of \$100,000
Age reduction	Benefit is reduced by 50% at age 70
Conversion	If your employment ends, you can apply to convert to an individual AnthemLife plan without a health exam / Evidence of Insurability
Living benefit	50% up to \$100,000

VOLUNTARY BENEFITS



## Voluntary Supplemental Health Plans

Financial protection when you need it the most

#### Accident, Specified Disease & Hospital Indemnity Insurance



Pay lump-sum benefits when covered events happen



No pre-existing condition limitations<sup>2</sup>



Can help pay for out-of-pocket medical costs



Extended continuation<sup>1</sup>



Cash benefit paid to you, so you decide how to use the money

- 1 Extended continuation may not be available in all states. Remains in place as long as the group policy is not terminated.
- 2 Covered accidents or illness must occur after the effective date of coverage

## Accident plan (24 hour coverage)

40 MILLION ER visits due to injuries each year	Accident plan covers you on or off the job <sup>2</sup>
Emergency room	\$250
Hospital admission	\$1,500
Ambulance (ground)	\$400
Urgent care	\$200
X-ray	\$200
Physical therapy (up to 10 visits/within 90 days)	\$50
Concussion	\$300
Laceration (2 to 6 inches)	\$200

<sup>1</sup> Centers for Disease Control and Prevention, National Center for Health Statistics: National Hospital Ambulatory Medical Care Survey (2014): cdc.gov/nchs/data/nhamcs/web\_tables/2014\_ed\_web\_tables.pdf.

<sup>2</sup> This is a partial listing of benefits. Please see plan documents for additional details.

## Specified Disease plan

735,000 Americans have heart attacks every year <sup>1</sup>	\$20,000 <sup>2</sup>
Cancer (invasive/non-invasive)	\$20,000 / \$5,000
Stroke	\$20,000
Heart attack (myocardial infarction)	\$20,000
Coronary Artery Disease	\$5,000
Major Organ Failure	\$20,000
End-Stage Renal Disease	\$20,000
Skin Cancer Benefit (Lifetime Benefit)	\$250
Health Screening benefit for each covered member (annually)	\$50

Note: Specified Disease benefits for covered spouse and dependents are 50% of the amount shown above. Specified Disease rates are based on the employees age at five year increments.



<sup>1</sup> Centers for Disease Control and Prevention: Heart Disease Facts (updated November 28, 2017): cdc.gov/heartdisease/facts.htm. 2 This is a partial listing of benefits. Please see plan documents for additional details.

## Hospital Indemnity plan

\$30,000 average cost of a 3-day hospital stay <sup>1</sup>	Benefit
Hospital confinement first day	\$165
Hospital confinement daily benefit	\$165
Intensive Care Unit (ICU) confinement first day	\$165
Daily Intensive Care Unit (ICU) confinement	\$165
First-day hospital confinement annual max	5 day
Daily hospital confinement annual max	90 days
Pregnancy waiting period	None

<sup>1</sup> U.S. Centers for Medicare & Medicaid Services: Protection from High Medical Costs (accessed May 2, 2018): healthcare.gov. 2 This is a partial listing of benefits. Please see plan documents for additional details.



## Voluntary Life and AD&D

Employee benefit	\$10,000 increments to a maximum of \$1,000,000 or 5x your annual earnings, whichever is less		
Spouse benefit	\$5,000 increments to \$250,000, limited to 100% of employee benefit		
Child benefit (to age 29)	\$1,000 increments to \$20,000, limited to 100% of employee benefit; one rate covers all children		
Guaranteed issue	Employee: \$200,000 or 3x annual earnings, whichever is less; Spouse: \$30,000; Child(ren): \$20,000		
Conversion/portability	If your employment ends, you can apply to convert to another Anthem plan without a health exam/Evidence of Insurability		
Age reduction	Benefit is reduced by 35% at age 65; 50% at age 70		
AD&D	Automatically included for employees, spouse and children and equal to Voluntary Life benefit elected		
Living benefit	Up to 50% of Voluntary Life benefit		

ADDITIONAL BENEFITS



FEDCAP

38

## Additional Benefits

#### **Commuter Benefit – Beniversal through Benefit Resource Inc.**

- IRS regulated benefit allows employees to use pre-tax dollars for transit and parking expenses commuting to and from work up to \$325 per month
- Commuter elections can be changed at any time throughout the year

#### Legal Plan – MetLaw

- Provides legal services from qualified attorneys for employee and dependents
- Enrollees must remain in the plan for the full year

Refer to Benefits Guide for Details



## Employee Assistance Program (CCA)



TOLL-FREE: **800-833-8707** 

**WEBSITE:** 

www.myccaonline.com

COMPANY CODE: fedcap

CCA is a provider of programs that enhance individual and organizational performance and well-being

- No cost
- Confidential
- Available to you and your family members
- Staffed by caring professional counselors and work/life specialists with a depth of expertise
- Types of Assistance
  - Information, resources and referrals
  - In-the-moment support
  - Solutions-focused, short-term counseling
  - Referrals to longer term and/or specialized care





### Areas of Assistance for Employees and Family Members

CHILD CARE	ADULT AND ELDER CARE	DAILY LIVING	LEGAL AND FINANCIAL	EMOTIONAL WELL-BEING
Locating Child Care	Aging	Home Improvement	Identity Theft	Stress, Anxiety, Depression
Parenting/Child	Housing Options		Wills and Estate	
Development		Pet Care	Planning	Life Transitions
	Caregiver Support			
Pre/post-Natal		Health/Fitness	Divorce and	Relationship and
Health	Medicare and		Custody	Family Concerns
	Medicaid	Moving and	_	
Adoption		Relocation	Bankruptcy	Grief and Trauma
	Community			
Education	Resources	Event Planning	Budgeting and	Addiction and
)		- In .	Debt/Credit	Recovery
Work/Family	Adults with	Travel/Leisure	Management	Mari alamatan
Balance	Disabilities	Diagram Danas	Octobra of four Alba	Workplace Issues
		Disaster Recovery	Saving for the	
			Future	

## 403(b) Thrift Plan

The 403(b) program through Mutual of America allows you to set aside money on a pre-tax and/or post-tax basis for retirement

- Fedcap matches dollar for dollar up to 3% of salary. Employer match vested after 3 years of service.
- For Employee contributions: No minimum age or service requirement
- Employee contribution up to \$23,500 (2025 IRS and plan limit)
- Age 50 or over "Catch-up" contribution: an additional \$7,500
- Participant contributions lower taxable income for both federal and, if applicable, state income tax purposes.
- All contributions and any investment earnings accumulate on a tax-deferred basis.
- Invest funds among variety of investment options



## Open Enrollment Reminders

#### Open Enrollment Check List

- ✓ Log into the Oracle HCM between November 13 and November 22
- ✓ Answer the Medicare eligibility question
- ✓ If you want a Health Care FSA or Dependent Care FSA for 2025, you must enroll, even if you enrolled for 2024
- ✓ Only act if you want to make a change to your elections if you take no action, your current elections will roll over (except for FSA)
- ✓ If you do not want medical coverage, check the box to waive coverage and provide a reason
- ✓ Designate a beneficiary for Life Insurance and AD&D
- ✓ If you are adding dependents, you must provide SSN and DOB along with dependent verification documentation by December 31, 2024. After December 31, 2024, unverified dependents will not be covered.
- ✓ Consider participating in the 403(b) Thrift Plan



## Questions

