

## **Commitment to Transparency**



At The Fedcap Group, we believe that transparency is not just a best practice—it is a cornerstone of trust. While there is no rule or regulation requiring us to produce our biannual Programmatic and Fiscal Reports, we do so because we believe our funders, supporters, and government partners deserve a clear, candid view into the work we do, the resources we steward, and the impact we deliver.

This report reflects our commitment to providing timely, data-driven insights into both our programmatic achievements and our financial performance. It is designed to give you the information you need to assess our progress, hold us accountable, and continue to partner with us in advancing economic mobility and wellbeing for all.





### **Presented by:**



**Christine M cM ahon**President and CEO



Carol Khoury
Chief Financial Officer

## **AGENDA**

- 1. Organizational Overview
- 2. FHFY25 Program Performance
- 3. FHFY25 Financial Report
- 4. Strategic Growth Opportunities
- 5. Q&A





# **Our Guiding Principles**

### Sustainability.

Strategic financial management – meticulous planning, prudent investment, and a steadfast dedication to maintaining fiscal health over time.

### Relevance.

Prioritizing long-term innovation within a dynamic and ever-changing landscape to serve as the catalyst for transformative progress for individuals, communities, and systems alike.

### Impact.

Working within the government systems, inoculating them with small enhancements, intending to yield scalable results.





### The Fedcap Group is a Global Organization



Focused on breaking down barriers to economic well-being through four practices

- → 3,345 Employees
- → 29 Organizations
- → 3 Countries\*
- → 111 Locations
- → 270 Contracts

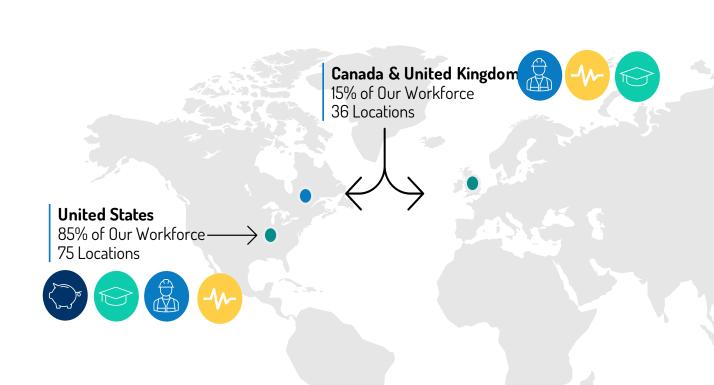
### **Company Practice Areas**



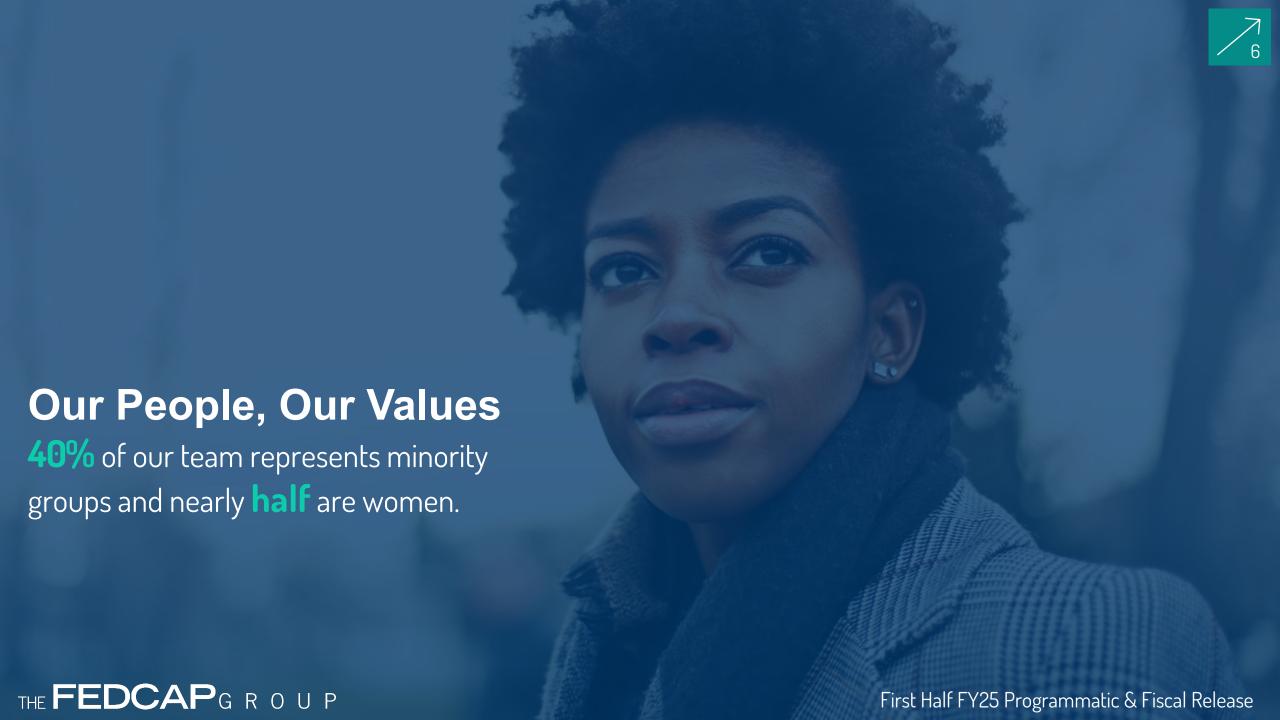
Workforce Development

----- Health

Economic Development







# **Exemplary Delivery of Program & Services Through Our Four Practice Areas**





We are dedicated to education as a means of fostering economic and social mobility. Our commitment starts with newborns and extends through adulthood, offering a diverse range of customized programs tailored to every stage of an individual's educational path, from cradle to career.



We are focused on eliminating health barriers to economic well-being through integrated care coordination and community health initiatives, including our leading case management and benefits screening program, Single Stop.



### Workforce Development

We have a comprehensive solution for cultivating a skilled workforce, ready to work delivering trained talent. Collaborating with businesses across our international footprint, spanning the US, Canada, and the UK, we address critical staffing requirements for employers.



### **Economic Development**

We enhance the economic mobility and quality of life for individuals facing barriers by implementing strategies centered around job creation. This involves the establishment of a Community Development Financial Institution (CDFI) and the operation of social business enterprises tailored to provide employment opportunities specifically for those with barriers.

### Revenue by Practice Area

Economic Development, 36%

Health, 6%

Workforce Development, 40%

Education, 18%

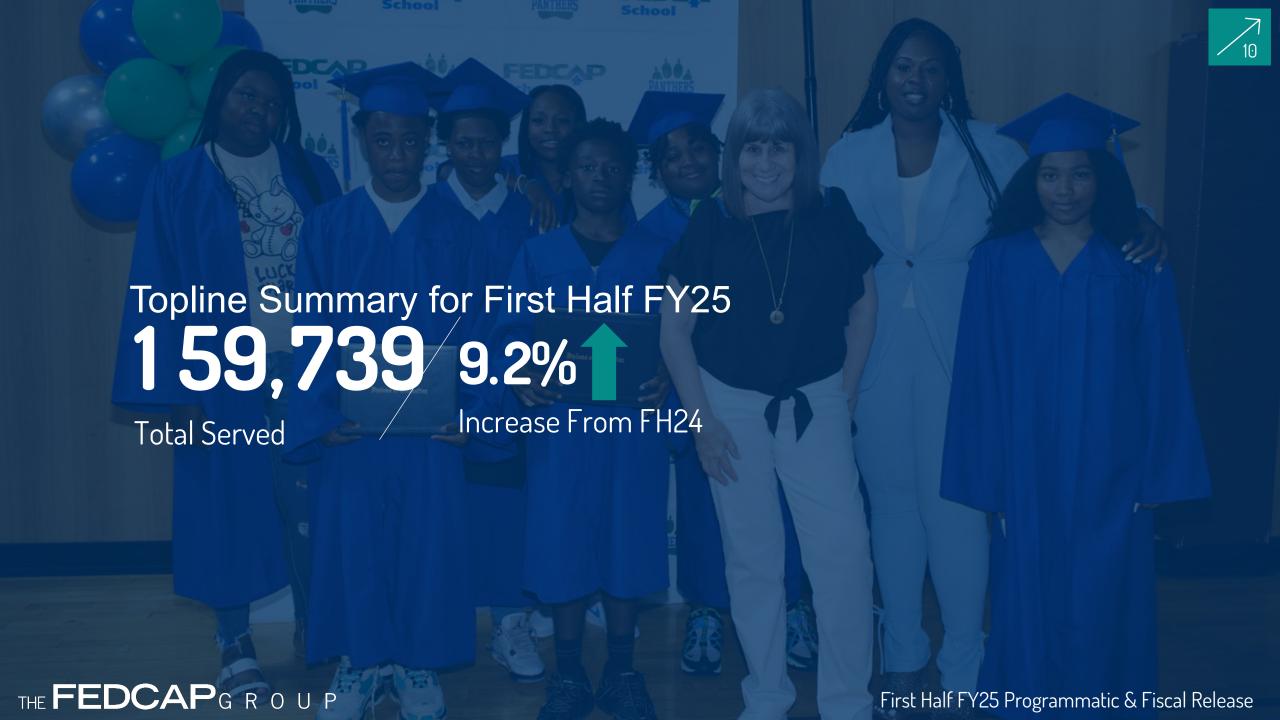


## **FHFY 25 Highlights**

- Served 159k on track to hit goal of 245k
- We have earned \$188MM this first half with \$99MM in net assets
- We executed an annual contract value of \$197.7MM of which \$12MM was new—bringing our total term contract value to \$1.3B
- We acquired two companies this first half and are excited to be working a pipeline of two additional companies
- Our total pipeline is valued at \$2.7B with 11% qualified







## **Education Practice**



### **KPIs**

>>> **3,405**Enrolled

 $\longrightarrow$ 

>>> **55%**Increase From FH24



»» **83%** 

Post Secondary Retention



>>> **3%** 

Increase from last year



»» **83%** 

Post Secondary Completion Rate



 $\rangle\rangle$  **40/0** Increase from 2024



**>>> 76%** 

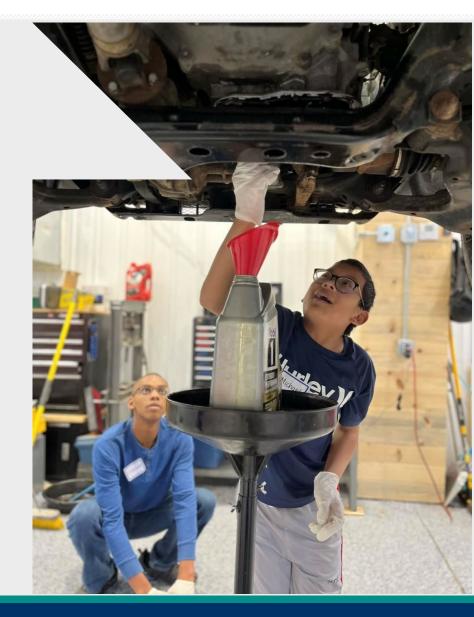
Job Placement



>>> Exceeds

Industry Standards





# **Education Practice Highlights**



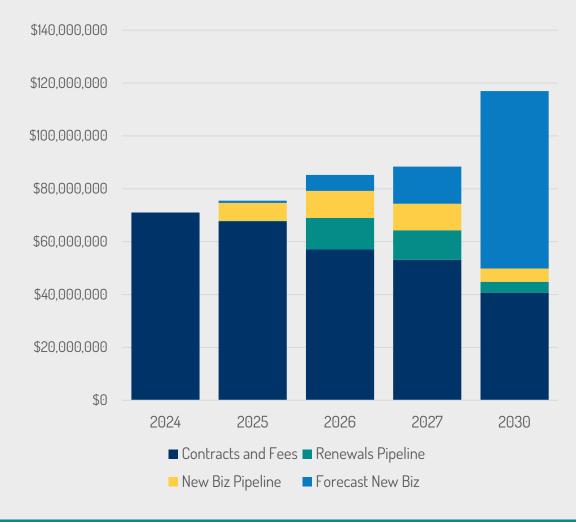
### >>> Summary

- Surpassing industry benchmarks in both program completion rates and job placement outcomes
- Sustained enrollment growth across early childhood, K-12, and post-secondary education programs
- First international expansion with Apex Clean Energy Training Center in the United Kingdom
- TACT school has been designated by the Colorado State Education Department as the state's first-ever Specialized Day School—now fully operational and poised for expansion.

#### >>> Priorities

- Ongoing expansion of education programs across Fedcap's
  U.S. footprint, with a strong focus on early childhood
  development, trades training, and services for individuals with
  intellectual and developmental disabilities (I/DD)
- Additional international market expansion
- Acquisition or creation of a post-secondary degree-granting institution

### >>> Pipeline Target and Revenue Forecast



# **Workforce Development**



### **KPIs**

**Job Placements** 

>>> 13,207

Individuals Place Into Jobs

>>> **6%**Increase Since 2024

**Job Retention Rates** 

»» **88%** 

30-Day Retention Rate

>>> **82%**90-Day Retention Rate

>>> **78%**180-Day Retention Rate



# **Workforce Development Practice Highlights**

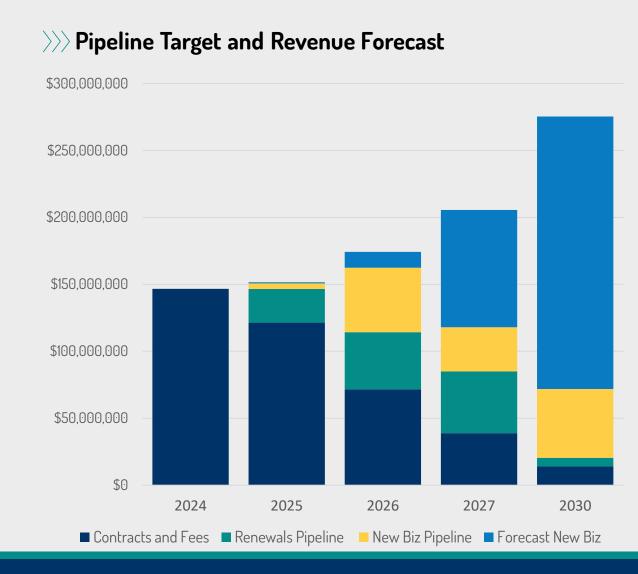


### >>> Summary

- Fedcap Canada Launches Center of Excellence for Employability to to drive workforce inclusion to scale innovative, evidence-based strategies that improve employment outcomes across Canada
- Cheshire East Council (UK) extended Fedcap's Inspiring
  Futures program for another year. This decision follows the
  program's success in supporting over 200 individuals with
  disabilities and health conditions, with 120 participants
  securing employment

#### >>> Priorities

- Position UK to deliver services that support some of the 2.8M people currently on sickness benefits into sustainable employment
- Continue program expansion under Fedcap Australia, building on momentum from the new Specialist Disability Employment initiative



# **Health Practice Highlights**



### **KPIs**

Single Stop

>>> 29,294

Screened for Benefits/Single Stop

**% 8.4%** Increase From FH23



\$22,483 Avg Household Benefit The



**Health and Wellness** 

>>> **23,717** 

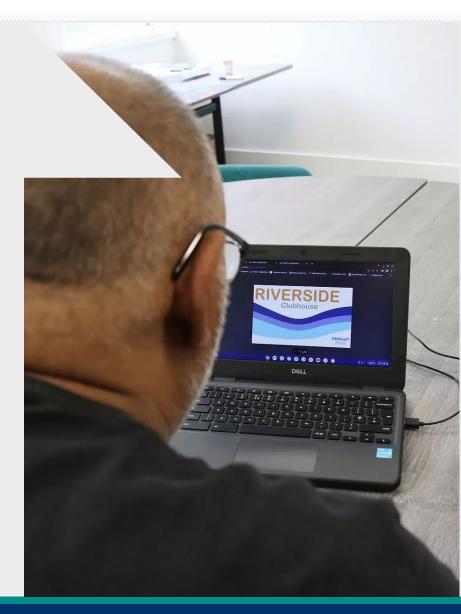
Individuals Rec'd Wellness Services

**>>> FLAT** From FH23

84%

Of Restart Clients Experienced Improved Health Outcomes





# **Health Practice Highlights**

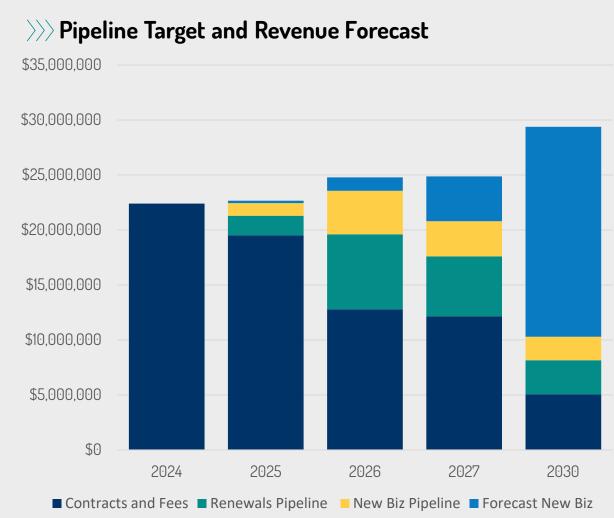


### >>> Summary

- Single Stop partnered with Upswing to provide marginalized students/non-traditional students access to basic needs resources, emergency funding, and holistic support through Al-driven tools
- Strengthened mental health clubhouse model; secured NYC Council funding to keep Chelton Loft open after citywide cuts
- Fedcap expanded its UK health practice with new Surrey County Council contract to deliver mental health employment support through WorkWell

#### >>> Priorities

- Expand ID/D services, particularly individuals with autism
- Focus on expanding substance misuse services, securing longterm funding for clubhouse mental health services across our service footprint
- Explore creation of a new managed care practice



# **Economic Development**



### **KPIs**

» 1,060

Directly Employed by a Company of The Fedcap Group

**→** >>> \$42,550

Average Salary of Fedcap Employee Directly **Employed** 

30%

Higher than an annual salary at a \$15 minimum

wage

4,086

Employees/Retirees Participating in Fedcap's Retirement Plan

**>>> 5.6%** 

Increase From FH24



\$157.2M

Total Retirement Assets Under Fedcap Management

>>> **1 4.1%** Increase From FH24





# **Economic Development**



**Building Employee Wealth** 

### 403(b) Plans in Aggregate

	2010	2022	2023	2024	2025	24-25 Change
Total Assets Under Management	\$8M	\$111M	\$124.4M	\$137.8M	\$157.2M	\$1 9.4M
Total Employee Participants*	374	1,474	2,459	3,871	4,086	215

<sup>\*</sup>Employees directly employed by a company of The Fedcap Group.

### By Sex

>>> 50.3% >>> 49.6% Female Male

### By Race/Ethnicity

>>> **34.2%** >>> **18.8%** Black/AA Hispanic/Latinx

>>> 24.5% >>> 25.5% White

Other/ Unspecified

# **Economic Development**



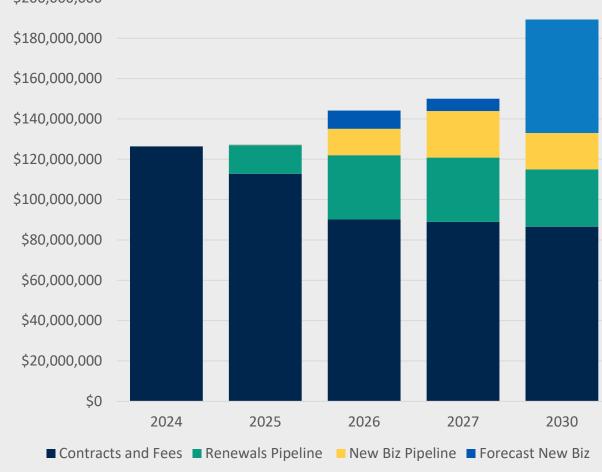
### >>> Summary

- Completed first international TFM acquisition: Scotlandbased ELITE Supported Employment
- Launched new business printing services offerings
- Acquired Runway of Dreams and GAMUT Management to expand disability inclusion in fashion, beauty, and lifestyle sectors
- Invested \$125K with Brooklyn Chamber's CDFI (Brooklyn Alliance Capital); co-funded first loan—50% of \$25K to a local food business

#### >>> Priorities

- Maturation of Fedcap's new CDFI
- Expand TFM operation into the clean energy/sustainability market, including placement opportunities for individuals with I/DD
- Continued expansion of TFM services into international footprint (Canada/UK/Australia)

# >>> Pipeline Target and Revenue Forecast \$200,000,000

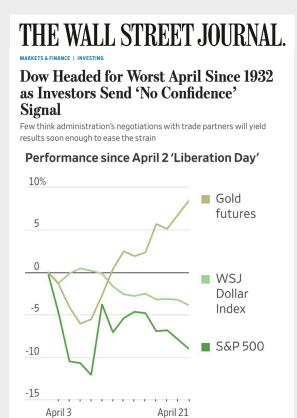




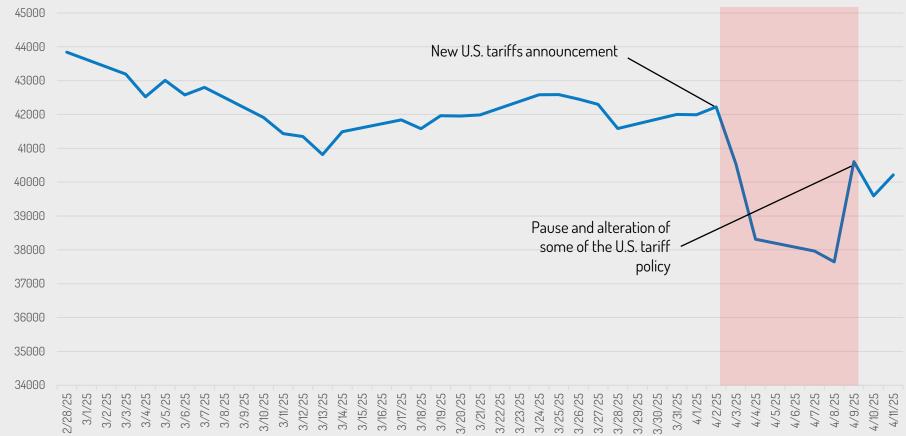
## Ongoing Political and Economic Headwinds



Continue to put pressure on Cash Flow and Revenue Opportunities



### **Dow Jones - Daily Snapshot**



Source: Macrotrends

# Financial Summary First Half FY25



Total Revenue



(projected for FY25)



# Financial Summary First Half FY25



(\$MM)	Half Year 2021	Half Year 2022	Half Year 2023	Half Year 2024	Half Year 2025
Cash and Investments	\$33.7	\$50.2	\$47.4	\$27.5	\$35.3
Total Assets	\$190.0	\$213.7	\$364.8	\$409.9	\$389.1
Long-Term Debt	\$107.7	\$115.3	\$152.0	\$158.3	\$146.5
Net Assets	\$38.6	\$45.1	\$50.7	\$98.6	\$99.1

## **Key Financial Ratio** First Half FY25



**Income Statement** 

>>> **0.1 5%**Operating Margin

>>> **54%**Personnel Cost Ratio

>>> **88%**Program Expense Ratio

**Balance Sheet** 

>>> 1.78

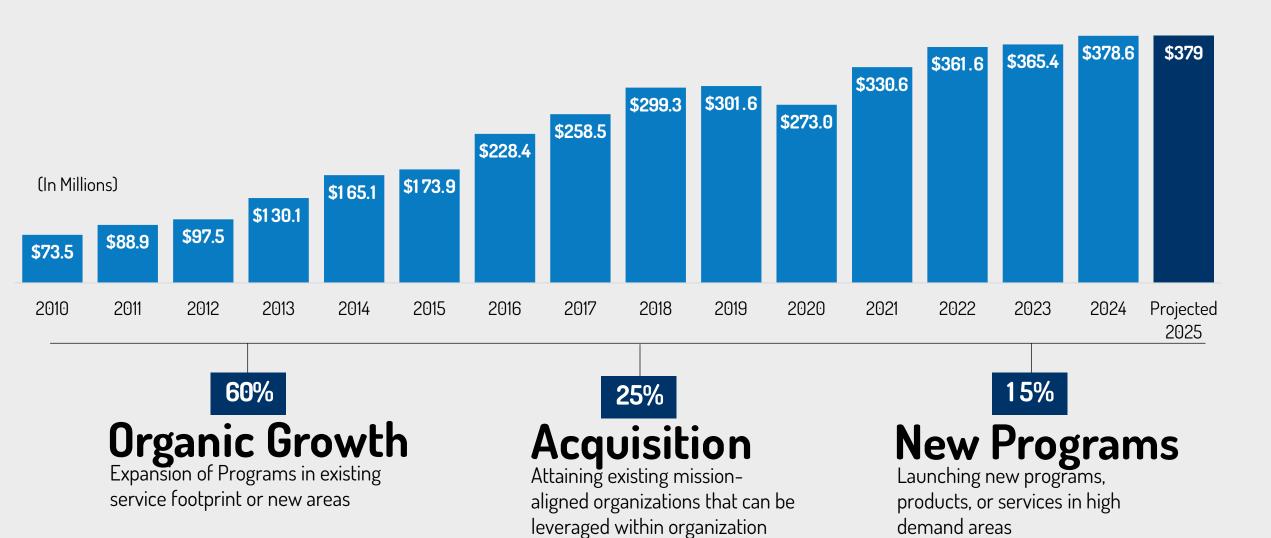
Debt Coverage Ratio

>>> **1.66**Current Ratio

>>> **59 Days**Avg. DS0

# wth

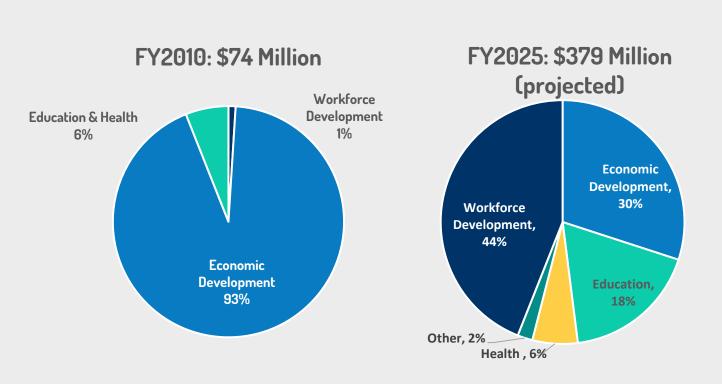
# **Achieving Year-Over-Year Continued Growth**



# Strategic Growth in Program Diversification

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By Practice Area



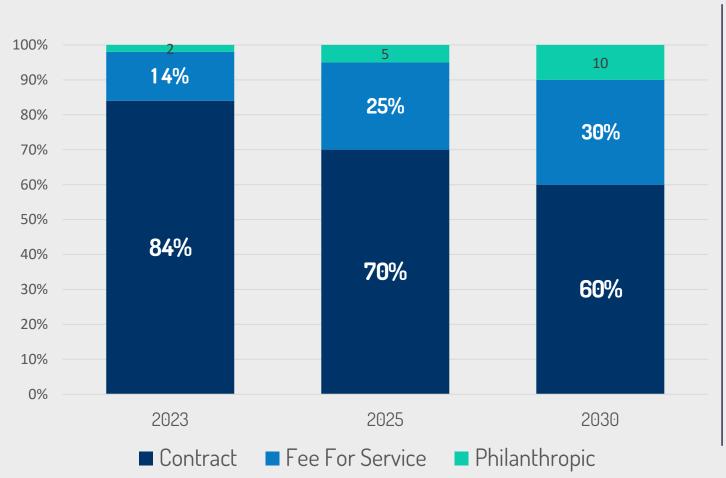




Since 2010, we have diversified organizations and programs in the four practice areas. Workforce's rapid growth has made it the largest practice in the company. Education is now the fastest growing practice in the company thanks to a balanced approach of acquiring education organizations and launching new programs across our service territory in high demand areas such as clean energy and technology/innovation. We are now focused on health given the increased robust funding opportunities, especially in ID/D starting with key leadership hires in our sister organization, Easterseals.

# Focus on Revenue Diversification as we Navigate the Current Political & Economic Environment





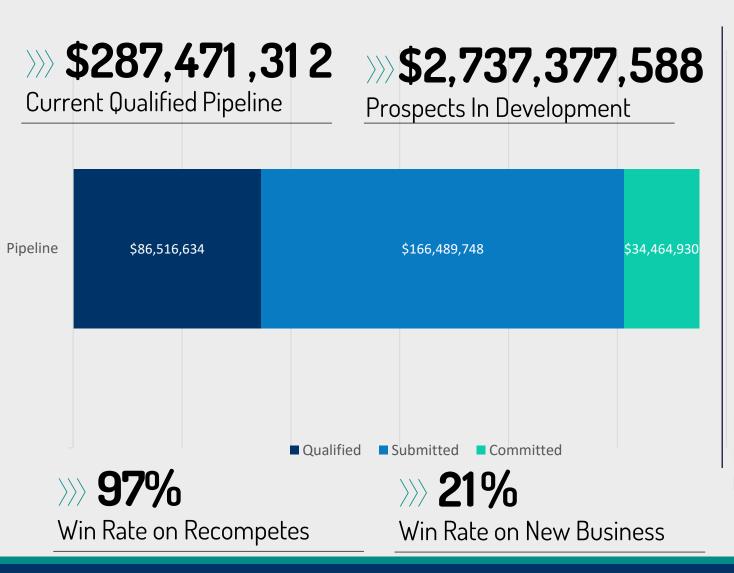
A diverse array of government and other institutional contracts continues to be our primary source of revenue, making up 84% of our total revenue.

While we will aggressively continue to pursue contracts, because of uncertainty and fluidity in governments across our footprint, our growth strategy includes a strong push through revenue diversification, particularly greater balance of fee for service in education and health. The growth of our education practice has allowed for a greater diversification of revenue through tuition, and we project 30% of our total revenue will be fee for service by 2030.



# Pipeline and Win Rate





### Pipeline by Region









Fedcap's robust pipeline and diversity of contracts is a bulwark against market fluctuations, including potential market entry into Australia. By Q4 in FY25 we are working to increase our current pipeline another 20%

## **Focusing on New Market Opportunities**



Australia Disability Employment Program

#### The Opportunity



Annual Value



- Following the recent election, it is likely the incumbent coalition/government continues the new Specialist Disability Employment Program to drive innovative, person-centered services
- We launched Fedcap Australia to align with this national priority, building on 90 years of expertise in disability employment
- This expansion integrates Fedcap's proven strengths in education, workforce development, health, and economic inclusion—creating holistic supports and sustainable employment pathways for individuals with disabilities across Australia







# Revenue Diversification Strategy: Navigating Growth Amid Political, Economic, & Technological Disruption





# Major Forces Driving Industry Change



# Staying Ahead of the Change

- Shifting government funding priorities requiring increased agility and compliance capacity
- Accelerating pace of technological change, including the transformative impact of Al on workforce and service delivery
- Persistent global economic volatility, adding pressure on operations, planning, and resource allocation
- Rising demand for tailored interventions to support emerging populations neurodivergent individuals, justice-involved persons, and those with mental health needs

#### **Organic Programmatic Expansion**

• Scale fee-for-service programs in regions with favorable regulatory environments or where programs have regulatory approvals (e.g., TACT in Colorado, Apex in New York)

#### **New Business Lines with Enhanced Revenue Opportunity**

• Launch new service offerings, including paid consulting and advisory services via the Community Impact Policy Institute

#### Strategic Expansions Into New Markets

- Expand into new markets with stable, predictable public funding to mitigate financial volatility
- Global scaling of proven models through replication and adaptation

#### **Growth Through Strategic Acquisition**

- Pursue acquisitions of smaller, mission-aligned organizations facing external pressures to build capacity and market share
- Expand shared services and best practices across acquired entities to drive efficiency

#### **Leadership and Organizational Capacity**

• Continued recruitment of senior leaders to drive growth in emerging opportunity areas (e.g., health)

#### Data-Driven, Outcome-Focused Innovation

- Integrate evidence-based, data-driven interventions across all programs to enhance participant success (e.g., parenting education, financial literacy)
- Apply standardized program models to rapidly respond to new sector opportunities and be first to market

